United States Department of State



Foreign Affairs Handbook

14 FAH-4 — Diplomatic Pouch and Mail Handbook

Change Transmittal: DPM-2

Date: May 6, 2009

14 FAH-4 H-100 GENERAL INFORMATION

14 FAH-4 H-200 DIPLOMATIC POUCH DESCRIPTIONS AND PROCEDURES

14 FAH-4 H-300 PROCEDURES FOR MAIL AND CORRESPONDENCE

- 1. **14 FAH-4, Diplomatic Pouch and Mail Procedures**: Chapters 14 FAH-4 H-100, 14 FAH-4 H-200 and 14 FAH-4 H-300 of this handbook have been revised throughout. As a result, changes will **not** be shown in italic and dark magenta in this issuance. Some major changes are the following:
 - 14 FAH-4 H-100, General Information
 - o **14 FAH-4 H-110, Introduction**: Describes post categories.
 - 14 FAH-4 H-120, Mail Room Facilities: Describes physical requirements and security.
 - 14 FAH-4 H-200, Diplomatic Pouch Descriptions and Procedures
 - 14 FAH-4 H-210, Diplomatic Pouches: Describes pouch channels and pouch bags, seals and tags.
 - 14 FAH-4 H-220, Pouch Contents: Discusses registration of controlled items, and sending SBU material, consular records, retired records, and homeward bound mail.
 - 14 FAH-4 H-230, Preparing Unclassified Pouches for

- **Dispatch**: Includes how to prepare and use pouch invoices.
- 14 FAH-4 H-240, Preparing Classified Pouches for Dispatch: Discusses the essential procedures for preparing classified pouches for Dispatch.
- 14 FAH-4 H-250, Incoming Pouches: Includes how to process invoices and distribute items.
- 14 FAH-4 H-260, Defense Courier Service (DCS): Describes procedures for using the Defense courier Service to transport classified material.
- 14 FAH-4 H-300, Procedures for Mail and Correspondence
 - 14 FAH-4 H-310, Outgoing Official Mail: Includes addressing format.
 - 14 FAH-4 H-320, Transmitting Classified Mail and Correspondence: Describes procedures for transmitting classified material between Washington, posts abroad, and domestic offices.
 - 14 FAH-4 H-330, Processing Incoming Items: Includes instructions for mail screening.
 - 14 FAH-4 H-340, Using the Internal Mail and Messenger Service: Lists annexes on the IMMS courier route.
- 2. **Change Transmittal** has replaced the term, Transmittal Letter. Change transmittal was selected as being more appropriate in this age of electronic information transmission.
- 3. Officers are reminded that Department-issued materials not codified in the Foreign Affairs Manual or its supplemental Foreign Affairs Handbook series generally have no regulatory validity (see 2 FAH-3 1115.2).

Filing Instructions for Paper Copies

- Remove and discard old subchapter 14 FAH-4 H-110 (CT:DPM-1, 06-28-2007; 8 pages) and insert revised subchapter 14 FAH-4 H-110 (10 pages).
- 2. Insert new subchapter 14 FAH-4 H-120 (5 pages).
- 3. Remove and discard old subchapter 14 FAH-4 H-210 (CT:DPM-1, 06-28-2007; 3 pages) and old page 14 FAH-4 H-220 through H-290 Unassigned (CT:DPM-1, 06-28-2007; 1 page) and insert revised subchapter 14 FAH-4 H-210 (16 pages).
- 4. Insert new subchapter 14 FAH-4 H-220 (10 pages).
- 5. Insert new subchapter 14 FAH-4 H-230 (6 pages).

- 6. Insert new subchapter 14 FAH-4 H-240 (3 pages).
- 7. Insert new subchapter 14 FAH-4 H-250 (6 pages).
- 8. Insert new subchapter 14 FAH-4 H-260 (10 pages).
- 9. Remove and discard old subchapter 14 FAH-4 H-310 (CT:DPM-1, 06-28-2007; 8 pages) and old page 14 FAH-4 H-320 through H-390 Unassigned (CT:DPM-1, 06-28-2007; 1 page) and insert revised subchapter 14 FAH-4 H-310 (9 pages).
- 10. Insert new subchapter 14 FAH-4 H-320 (15 pages).
- 11. Insert new subchapter 14 FAH-4 H-330 (5 pages).
- 12. Insert new subchapter 14 FAH-4 H-340 (3 pages).
- 13. After inserting the material in the binder, insert this change transmittal letter immediately following the CT Checklist, then fill in the entry line for CT:DPM-2, and initial.

Distribution Notice

- 1. The Foreign Affairs Manual and Handbooks (unclassified) official version can be found on the State Department's Intranet site.
- 2. All posts and offices keeping paper versions of the Foreign Affairs Manual are responsible for maintaining the FAM on a current basis (see 2 FAM 1116.5).
- 3. Use **KFAM** and **AINF** TAGS on **all** communications on FAM/FAH issues; direct questions concerning issuance, validity, and updating to A/ISS/DIR. Direct questions concerning substance and interpretations to the office indicated at the end of this change transmittal letter.

(A/LM)